



Patient-Doctor Agreements

The purpose of these agreements is to allow us to more completely serve you and to get the best results in the shortest amount of time. It is our experience that those who adhere to the following agreements get the best results.

1. UPSETS

We are here to serve you. Please contact LaKisha Fields if any upsetting matters arise. We see your comments as helping us to help you and others.

2. INCLIMATE WEATHER

Our policy in the office is that if Oklahoma City Public Schools are closed due to bad weather, then our office will also be closed. Please call if weather does not allow safe travel for you and your family.

3. LATE APPOINTMENTS

Dr. Dickey is often requested for speaking engagements and very commonly has to leave the office. If you are running late (traffic, flat tire, etc.) please call us to see if the doctor can stay for you. If they can not we will reschedule your visit.

4. PAYMENT OF BILLS

We expect you to honor the financial agreements you make with our office. If you find that you can not fulfill the agreement that you've made with us, Please advise our staff immediately so new arrangements can be made.

5. MISSED APPOINTMENTS

We run a no missed appointment office. If you miss/cancel an appointment *without* a courtesy phone call, there will be a personal service charge of \$35. If you need to change your appointment, please contact the office in advance to do so.

Missed appointments must be made up within seven (7) days. If there are two missed appointments without a courtesy call, your care may be compromised and you may be dismissed from care. We also run a no (or small) wait office (*we don't like to make our patients wait*). In order for us to continue with this benefit, please be on time for your appointments.

6. CELL PHONES

Some of our patients experience migraines and other problems which cell phone tones can irritate. There is also growing research into cell phone usage and its effect on health. For these reasons we ask that you turn your cell phone off upon entering the office. Talking on the phone in our office is no longer permitted.

7. EMERGENCY NUMBERS

In case of flare ups, falls, or injuries, you may call Dr. Dickey (405) 943-0303. They may not be able to see you, but the doctor can give you recommendations until they can see you. Please call if any of the above occurs to you or your family. If it is an emergency call 911 or go to an Emergency Room.

I have read this outline and I understand and accept these policies.

Patient Name (Please Print)

Patient Signature

Patient Cell Phone Number

Patient e-mail address